

South Portland School District iPad Protection Plan Accidental Damage and Theft Coverage

Introduction

The South Portland School Department is pleased to work in conjunction with the Maine Learning Technology Initiative to provide students in grades 7-12 with state-of-the-art digital devices for learning. Such a project comes with costs which must be shared among stakeholders. Students and their families contribute to the project by assuming responsibility for proper care of the devices as they use them throughout the school year.

In order to help cover repair or replacement costs, the District is offering an iPad Protection Plan for Accidental Damage and Theft that families may participate in. While participation in the Plan is not required for a student to be able to take the iPad home, it is strongly recommended. We are not an insurance company, nor is this plan a form of insurance. Its intent is to help promote responsible use of the iPad and to share costs of unforeseen and unavoidable damage while in the student's care.

Definitions

For the purposes of this protection plan, the following definitions are understood:

Accidental Damage is damage that occurs even though the user is practicing proper care by following provided guidelines and common sense. Students/families will be responsible for 20% of the cost of Accidental damage under this plan.

Theft is defined as loss of property by means of forced entry, or forced taking. **A police report must be filed within 5 days of the theft.** Students/families will be responsible for 20% of the cost of replacement of an iPad lost to thieves under this plan if they purchase the protection plan. Lost items not reported as theft are not covered.

Negligence is a failure to exercise proper care as detailed in iPad Care and Handling document. Students/families will be responsible for 80% of the replacement or repair of the device under this plan.

Intentional Damage is any damage that occurs as a result of the user's willful or malicious treatment of a device. Intentional damage is not covered by this plan. Intentional damage falls under our vandalism policy. Families must pay full replacement costs plus associated fees if relevant.

Examples of loss by negligence:

Leaving a device unattended
Leaving a device in an unlocked locker, car, or place of dwelling.

NOTE: In the event a lost device is recovered, the family will be refunded, less 80% of any damage done to the device.

Examples of damage by negligence:

Dropping a device when not in the protective carry bag and case.
Placing a heavy object on the device.
Spilling liquid on or into the device, including leaving the device in the rain or snow.
Allowing device to be used by friends, siblings, or others.
Damage resulting from reckless behavior/"horseplay" is considered negligence.
Students/families will be responsible for 80% of replacement or repair cost for any negligent damage.

Lost or destroyed chargers are NOT covered under this plan. Student must replace charger with an Apple certified lightning charger. Non-Apple approved chargers have been shown to destroy equipment. There are no spare chargers, so replacement must be made immediately.

Repair

Under the provisions of the MLTI agreement, all repairs must be performed by Apple approved repair facilities. South Portland Schools will use the Apple Repair Depot established for the MLTI project for all such repairs. Determination of the nature of damage will be made by reviewing the Apple Repair Depot report along with school examination of the device and interviews with witnesses to the damage.

Warranty Damage

Apple will complete any repair that is covered by the manufacturer's warranty without cost. Repair prices are subject to change, and are beyond the control of the school department. Because the Maine DOE leases to South Portland the iPads in grades 7-8, warranty repairs are determined by the Apple Repair Depot, with current (8/15/2018) repair costs listed here: <http://maine.gov/mlti/apple/replacements/>

Middle School Costs (iPad Pro) Current iPad replacement - \$569 Major repair including screen- \$379.95 STM cover replacement - \$34 Carry bag replacement - \$20 USB cable - \$19 Charging block - \$19	High School Costs (iPad Retina) Current iPad replacement - \$294 Screen replacement (basic) - \$199 Keyboard case replacement - \$99 Keyboard replacement \$60 USB cable - \$19 Charging block - \$19
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Repairs to devices in grades 9-12 are handled by a third party at a lower rate which fluctuates but is typically \$100 per instance.

**South Portland School District iPad Protection Plan
Accidental Damage and Theft Enrollment
2018-2019**

Please list the names and grades of children in grades 7-12 for whom you will purchase coverage. All siblings must be paid for at one time if enrolling more than one child this year.

Name: _____ Grade: _____ School: _____

Name: _____ Grade: _____ School: _____

Name: _____ Grade: _____ School: _____

Name: _____ Grade: _____ School: _____

Name: _____ Grade: _____ School: _____

Name: _____ Grade: _____ School: _____

Home address: _____

Email address: _____ Home Phone: _____

_____ I will participate in the South Portland iPad Protection Plan for Accidental Damage and Theft at the cost indicated below for the school year 2018-2019. **I understand that intentional damage is not covered, nor is loss other than theft by forced entry. Such damage or loss is still the responsibility of the student/family.** Complete replacement cost of a new iPad Pro (middle schools) and new case is \$569. Please see iPad Protection Plan Details for more information at <http://tinyurl.com/kf5wjzt>

Payment information: _____ Cash _____ *Check # _____

Total payment: _____

See chart below for cost of participation.

_____ Payment Plan assistance requested. Please contact the Middle or High School principal.

Parent/Guardian Signature: _____ Date: _____

By signing you acknowledge that you are participating in the South Portland iPad Protection Plan for Accidental Damage and Theft and accept all aspects of that plan. You also agree to the provisions and procedures outlined in the iPad Expectations document.

***Checks should be made out to South Portland School Department.**

Although the enrollment period is open, purchase of this plan after iPads have been deployed will require inspection of the device prior to enrollment. Devices showing damage will not be enrolled.

Please circle the cost for your family in the chart below. Make payment by cash or check (**made out to South Portland School Department**) and return to the school office.

# of middle school students	# of high school students	Cost
1	0	\$40
2	0	\$70
3	0	\$90
0	1	\$20
0	2	\$35
0	3	\$45
1	1	\$60
1	2	\$70
1	3	\$80
2	1	\$85
2	2	\$95
2	3	\$105

We reserve the right to adjust the price of the replacement plan if repair costs or replacement units are decreased throughout the year. We cannot refund the price difference.